



July 30, 2026

**MEMORANDUM**

**CRC-26-72**

**TO:** Coastal Resources Commission  
**FROM:** Gregg Bodnar  
**SUBJECT:** Permit Transformation Process (PTP) - ePermitting

In May 2018 the Department of Environmental Quality (DEQ) began the Permit Transformation Program (PTP) to bring DEQ permitting online and progress from paper applications to a web-based platform. DEQ selected Microsoft Dynamics as the platform for DEQ PTP. Due to the comprehensive umbrella process, in which a Coastal Area Management Act (CAMA) and/or Dredge and Fill Law (D&F) application is reviewed by DCM and 14 federal, state and local agencies, DCM volunteered to be the first agency to implement DEQ's PTP initiative.

DCM processes, on average, 150 Major Permits and an additional 150 Major and Minor Modifications, Renewals and Transfers each year. In early 2023, DCM transitioned Major Permit applications to Dynamics, and the first permit was issued in April of 2023. Since April of 2023, DCM has issued approximately 650 permit actions (Major Permits and modifications) in the Dynamics program. Due to the need for additional software and hardware development, General Permits issued through the Dynamics program were implemented in 2025. DCM issues approximately 2,000 GPs each year and since February 2025, over 1,000 GPs have been issued in Dynamics. DCM is currently updating the process for renewals and transfers and anticipates processing those permits through the Dynamics program in the near future. Dynamics contains approximately 3,000 records of DCM permit actions since April 2023.

While developing the application portal, DCM has been receptive to stakeholder feedback and has implemented upgrades to portal displays, document submissions, and changes to application questions. These changes will be detailed at your August meeting.

The Dynamics program has improved DCM efficiency by allowing staff access to all permit file information through the web-based portal. This allows DCM staff to review documents and emails, provide processing assistance, and recall archived information. Review agencies have a dedicated portal to review permit applications and all agency comments are logged in the system.

At the August 2026 CRC meeting, staff will present the steps necessary to register and apply for a mock application to construct a docking facility and bulkhead, two of the most common development activities. We look forward to input and feedback from the Commission.

