# NOTICE TO THE PUBLIC

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

# [Water System Name] Has Levels of Endrin Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for th				
	ne presence of drinking water duri		esults for samples collected from	
showed that our system ex		mum contaminant level (MC	L), for Endrin. The standard for Endrin	
	need to do. You do not need to	o boil your water or take oth	er corrective actions. However, if you	
	compromised immune syster ould seek advice from your he		ant, or are elderly, you may be at inking this water.	
	Nhat does this mean? This is not an emergency. If it had been, you would have been notified within 24 hours. However, some people who drink water containing endrin in excess of the MCL over many years could experience liver problems.			
What is being done? [Water system to describe	corrective action.] We antici	ipate resolving the problem	within [estimated time frame].	
received this notice dire	ctly (for example, people in his notice in a public place o	apartments, nursing home	specially those who may not have es, schools, and businesses). You and or mail.	
Responsible Person	System Nar	ne	System Address (Street)	
Phone Number	System Nur	nber		
			System Address (City, State, Zip)	
Notice of Violation/Adm	ninistrative Order Date:		System Address (City, State, Zip)	
Notice of Violation/Adm			System Address (City, State, Zip)  n:	
	:			
Date Notice Distributed  The public water system	:Public Notif	Method of Distribution  fication Certification:	n:  been provided to its consumer in	
Date Notice Distributed  The public water system	Public Notif	Method of Distribution  fication Certification:	n:  been provided to its consumer in	

# Instructions for Endrin MCL Notice – Tier 2 Violation

Since exceeding the Endrin maximum contaminant level (MCL) is a **Tier 2** violation, you must provide public notice to persons served as soon as practical but within **30 days** after you learn of the violation [40 CFR 141.203(b)]. You must issue a repeat notice every three months for as long as the violation persists.

#### Community systems must use one of the following methods [40 CFR 141.203(c)]:

- Hand or direct delivery
- Mail, as a separate notice or included with the bill

### Non-community systems must use one of the following methods [40 CFR 141.203(c)]:

- Posting in conspicuous locations
- Hand delivery
- Mail

In addition, <u>both</u> community and non-community systems must use *another* method reasonably calculated to reach others **IF** they would not be reached by the first method [40 CFR 141.203(c)]. Such methods could include newspapers, e-mail, or delivery to community organizations.

## You must also perform the following:

- If you mail, post, or hand deliver, print your notice on your system's letterhead, if available.
- Notify new billing customers or units prior to or at the time their service begins.
- Provide multi-lingual notifications if 30% of the residents served are non-English speaking.

The notice on the reverse is appropriate for mailing, posting, or hand delivery. If you modify the notice, you must still include all required PN elements from 40 CFR 141.205(a), and the standard language (including the health effects language) in **bold italics** must not be changed. This language is mandatory [40 CFR 141.205(d)].

#### **Corrective Action**

In your notice, describe correction actions you are taking. Do not use overly technical terminology when describing treatment methods. Listed below are some steps commonly taken by water systems with chemical or radiological violations. Depending on the corrective action you are taking, you can use one or more of the following statements, if appropriate, or develop your own text:

- We are working with [local/state agency] to evaluate the water supply and are researching options to correct the
  problem. These options may include treating the water to remove Endrin or connecting to [system]'s water
  supply.
- We have stopped using the contaminated well. We have increased pumping from other wells, and we are investigating drilling a new well.
- We have increased the frequency that we will test the water for Endrin.
- We have since taken samples at this location and had them tested. These samples show that we meet the standards.

#### **Repeat Notices**

If this is an ongoing violation and/or you fluctuate above and below the MCL, you should give the history behind the violation, including the source of contamination, if known. List the date of the initial detection, as well as how levels have changed over time. If levels are changing as a result of treatment, you can indicate this.

#### After Issuing the Notice [40 CFR 141.31(d)]

After issuing the "Notice to the Public" to your customers, sign and date the "Public Notification Certification" at the bottom of the notice. Within ten days after issuing the notice [CFR 141.31(d)], use our on-line ECERT application located on our website at: https://pws.ncwater.org/ECERT/pages/default.aspx to submit your completed Notice/Certification to the Public Water Supply Section. If you do not have access to the internet, mail your completed Notice/Certification to: Public Water Supply Section, ATTN: Public Notification Rule Manager, 1634 Mail Service Center, Raleigh, NC 27699-1634.

Keep a copy for your files.

(6/2019)