



Residents may contact us at \_\_\_\_\_ for recommendations about flushing times in their community.  
(Contact Information)

**Learn what your service line material is.** Contact us at \_\_\_\_\_ or a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials.  
(Contact Information)  
Protect Your Tap: A quick check for lead is EPA's on-line step by step guide to learn how to find lead pipes in your home.

**Learn about construction in your neighborhood.** Contact us at \_\_\_\_\_ to find out about any construction or maintenance work that could disturb your service line. Construction may cause more lead to be released from a lead service line or galvanized service line if present.  
(Contact Information)

**Have your water tested.** Contact us, your water utility, at \_\_\_\_\_ to have your water tested and to learn more about the lead levels in your drinking water. Alternatively, you may contact a certified laboratory to have your water tested for lead. A list of certified laboratories is available at \_\_\_\_\_. Note, a water sample may not adequately capture or represent all sources of lead that may be present. For information on sources of lead that include service lines and interior plumbing, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto>.  
(Contact Information)  
(Web address or other location)

**Get your child tested to determine lead levels in their blood.**

Although there is no confirmation of having a lead service line, you may wish to speak with a healthcare provider to see if your child's blood lead level is elevated and/or if there is a need for blood testing, if you are concerned about potential exposure. Please visit <https://www.cdc.gov/nceh/lead/advisory/acclpp/actions-blls.htm> for information on these actions.

**For information about potential financing solutions** to assist property owners with replacement of lead service lines, please contact us at \_\_\_\_\_.  
(Contact Information)

**For more information on reducing lead exposure** from your drinking water and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead>.

**Service Line Material Notice Certification**

The public water system named above hereby certifies that the Notice of Service Line Material has been provided to its consumers in accordance with all delivery, content, format and deadline requirements specified in 15A NCAC 18C .1507 [141.85(e)].

Owner/Operator: \_\_\_\_\_  
(Signature) (Print Name) (Date)

## Instructions for Completing the Service Line Material Notice

Select the proper material template. A notice must be distributed to **every location** served by a lead, galvanized requiring replacement, or unknown service line.

### 1. NOTIFICATION OF KNOWN OR POTENTIAL SERVICE LINE CONTAINING LEAD

- **Notification requirement** [141.85(e)(1)]: All water systems with lead, galvanized requiring replacement, or lead status unknown service lines in their inventory pursuant to [§ 141.84\(a\)](#) must inform all persons served by the water system at the service connection with a lead, galvanized requiring replacement, or lead status unknown service line.
- **Timing of notification** [141.85(e)(2)]: A water system must provide the initial notification **within 30 days of completion of the lead service line inventory** required under [§ 141.84](#) and **repeat the notification on an annual basis until the entire service connection is no longer a lead, galvanized requiring replacement, or lead status unknown service line**. For new customers, water systems shall also provide the notice at the time of service initiation.
- **Content** [141.85(e)(3)]:
  - **Persons served by a confirmed lead service line.** The notice must include a statement that the person's service line is lead, an explanation of the health effects of lead that meets the requirements of [paragraph \(a\)\(1\)\(ii\)](#) of this section, steps persons at the service connection can take to reduce exposure to lead in drinking water, information about opportunities to replace lead service lines as well as programs that provide financing solutions to assist property owners with replacement of their portion of a lead service line, and a statement that the water system is required to replace its portion of a lead service line when the property owner notifies them they are replacing their portion of the lead service line.
  - **Persons served by a galvanized requiring replacement service line.** The notice must include a statement that the person's service line is galvanized requiring replacement, an explanation of the health effects of lead, steps persons at the service connection can take to reduce exposure to lead in drinking water, and information about opportunities for replacement of the service line.
  - **Persons served by a lead status unknown service line.** The notice must include a statement that the person's service line material is unknown but may be lead, an explanation of the health effects of lead that meets the requirements of [paragraph \(a\)\(1\)\(ii\)](#) of this section, steps persons at the service connection can take to reduce exposure to lead in drinking water, and information about opportunities to verify the material of the service line.
- **Delivery** [141.85(e)(4)]: The notice must be provided to persons served by the water system at the service connection with a lead, galvanized requiring replacement, or lead status unknown service line, by mail or by another method approved by the State.

**\*\* Certification of Service Line Material Notice** [141.90(f)(4)]: **Annually by July 1**, the water system must demonstrate to the State that it delivered annual consumer notification and delivered lead service line information materials to affected consumers with a lead, galvanized requiring replacement, or lead status unknown service line in accordance with [§ 141.85\(e\)](#) for the previous calendar year. The water system shall also provide a copy of the notification and information materials to the State.

**\*\* After issuing the required notice(s) to your customers, sign and date the "Service Line Material Notice Certification" at the bottom of the notice. Use our web-based certification process "ECERT" to submit a copy of the notice under the SLMN module. Access to ECERT is available from our website or the following link: <https://pws.ncwater.org/ECERT/>. If you do not have internet access MAIL TO: Public Water Supply Section, ATTN: Lead and Copper Rule Manager, 1634 Mail Service Center, Raleigh, NC 27699-1634 within the required time frames as specified above. Keep a copy for your files.**