

Water

Water Treatment Facility Operators Certification

What Activities Require This Permit? Public water facilities that are classified as surface, well, distribution or cross-connection are required to designate a certified operator in responsible charge that holds a valid certification equal to or greater than the facility's classification.

What Is The Purpose of This Permit? To protect the public health by having water facility operators that have demonstrated experience, attended training and have passed an examination testing their knowledge in the specific certification type and level.

Who Issues This Permit? N.C. Water Treatment Facility Operators Certification Board (NCWTFOCB), Division of Water Resources, N.C. Department of Environmental Quality.

How Much Will This Permit Cost?

Examination	\$50
Annual Renewal	\$30 per certificate
Certificate Renewal late fee	\$30
Upgrade application	\$50
Temporary certification	\$50
Reciprocity application	\$50

What Are My Payment Options for Permit Application Fees?

Exam fees - Check/money order

Renewal fees – Check, money order or Electronic payment at <http://deq.nc.gov/about/divisions/water-resources/operator-certification/ocp-epayments>

If Paying by Check, Who do I Make the Check Payable to and Where Do I Send the Check?

Checks/money orders payable and mailed to: **WTFOCB, 1635 Mail Service Center, Raleigh NC 27699-1635**

Where Can I Get The Application For This Permit? <http://deq.nc.gov/about/divisions/water-resources/operator-certification/drinking-water-operator-certification/dw-operator-certification-exams>

How Long Will It Take To Review My Application?

Examinations are given four times per year at three locations throughout the state. Applications are required to be submitted 30 days prior to an examination. Applications are reviewed as submitted and approval letters are mailed, at the latest, two weeks before the examination.

Where Do I Submit My Application? NCWTFOCB 1635 Mail Service Center Raleigh, N.C. 27699-1635

How Long Is My Permit or License or Certificate Valid? After passing a certification exam, the certification is valid for the remainder of that calendar year. After renewing a certification at the end of the calendar year, the certification will then be valid for one year. Operators must pay an annual renewal fee for each certification and obtain six hours of professional growth education courses each year.

Legal Authority/Statute Reference: G.S. 90A-20

Link: <http://deq.nc.gov/about/divisions/water-resources/operator-certification/drinking-water-operator-certification>

Statewide Contact Information:

NC Division of Water Resources
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Raleigh, NC 27699-1635
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