

Sept. 16, 2020

Viable Utility Reserve Committee of the State Water Infrastructure Authority

Department of Environmental Quality Division of Water Infrastructure







Agenda Item B Approval of Meeting Minutes





Agenda Item C Joint Meeting of Authority and LGC Board



Joint Meeting with LGC Commissioners

• Purpose

- Introductory
- Both must approve criteria, grant awards and conditions/performance measures
- Date: Oct. 14, 2-3:30 PM
- •Agenda
 - Legislation overview
 - Potential distressed criteria
 - Process overview
 - Authority and LGC actions needed in November



Agenda Item D Stakeholder Discussions Update



Stakeholder Discussions

- NC League of Municipalities
- Leadership of NC Regional Councils of Government
- NC Rural Water Association
- Comments
 - Supportive of required education component
 - Ensure all those that may be "distressed" aren't required to begin all action items immediately
 - Distinguish those serving much fewer than 10,000 customers
 - Greater weight for moratoriums







Agenda Item E Distressed Criteria Review



Statutory Criteria

- Required distressed criteria
 - Serving < 10,000 customers
 - Is repair & maintenance program adequately funded?
 - Is annual debt service disproportionate to revenue?
 - In 2 of the last 5 years were funds moved <u>out of utility</u> without adequately funding O&M, capital projects & debt service
 - In 2 of the last 5 years were funds moved <u>into utility</u> to fund O&M, capital projects & debt service?



Distressed Criteria

- Some criteria use data that look back at past performance
 - Compliance data look back 5 years
 - Financial audits look back at least 1 year
- Also need criteria that look forward
 - Purpose is to project long-term viability, as much as possible
 - Revenue outlook declining population with high rates
 - Flow moratorium
 - 90% Rule: average annual flow > 90% permitted flow
 - Statutory: cannot adequately treat additional wastes
 - Population/mile of pipe

NC Sewer System Customer "Density"



Non-Financial Distressed Criteria

Master Plan focus areas

- Organizational criteria
 - Flow moratorium
 - Low rates

Elm City, Bailey struggle with state-issued sewer

moratoriums

Posted 10/13/19 **The Wilson Times**

- On LGC Unit Assistance List for internal control issues
- Infrastructure criteria
 - Permit compliance
 - Drinking water treatment methods
 - Wastewater treatment plant discharges
 - Sewer overflows/mile of pipe
- Financial criteria for context
- Some criteria overlap all focus areas



Financial Distressed Criteria

- LGC developing financial criteria
 - Quick ratio measure of liquidity
 - Receivables ratio
 - Revenue in excess of expenditures, including debt service
 - Debt service coverage ratio
 - Operating margin
 - Percent depreciation







Agenda Item F Education Element Update



VUR Education Element Overview

Purpose

- To provide basic information on utility management and Master Plan best practice areas
- To provide first steps that utilities can take to begin moving toward viability
- Based upon training developed in conjunction with the NC League of Municipalities
- Adaptable to VUR process



VUR Education Element Adaptation

- Customized specifically to distressed units
- Customization
 - Discussion as to why system is distressed
 - Utility-specific data for benchmarks
 - Discussion of path forward for specific utility in place of final case study



VUR Education Element Components

- Initial orientation
- One-day overview
 - Basics of water and wastewater utilities
 - Organizational, infrastructure and financial management
 - Initial steps in each area
- Additional, specific training
 - Finance officers
 - System operating staff
 - Elected officials







Agenda Item G Implementation Process



Implementation Process Elements

- Element 1 Local government unit assessment
 - Develop distressed criteria
 - Identify distressed units
- Element 2 Education
- Element 3 Implement action plans



Element 1: Identify Distressed Units – Initial Units

- Identify initial units (prior to all criteria being finalized)
 - Those already taken over by LGC (Eureka, Cliffside Sanitary District)
 - Others / may be "on verge" of takeover
- Begin work with initial prioritized units
 - Orientation and initial education
 - "Table top" overall assessment
 - Willing to engage in developing solutions? If not?
 - Asset assessment, rate study, MRF, etc.



Element 1: Identify Distressed Units – Non-Initial

- Finalize criteria, distressed list and priorities
- Higher priority
 - Work with as much as possible with staff resources available
 - Orientation meeting
- Lower priority
 - Send letter identifying reasons they are on the list
 - They could begin work on these issues, but not yet required to
 - Optional reply to letter; work they are already doing
 - May be able to resolve on their own / be removed from list
 - Could engage help of League of Municipalities, Rural Water Association, SERCAP, COGs, etc.

Element 2: Education

- Required for elected officials and utility staff
- Initial and continuing education



Element 3: Implement Action Plans

- Asset assessment
- Rate study
- Short-term plan
 - Implementable by unit
 - Within their ability
 - With help from technical assistance organizations
 - Some potential VUR funding
 - Short-term rate change
 - Infrastructure repair, maintenance, management
 - Additional operations and maintenance activities



Element 3: Implement Action Plans

- Long-term plan to ensure viability
 - Infrastructure plan
 - Financial plan to generate sufficient revenue to facilitate the provision of reliable water or wastewater services and adequately fund:
 - Management
 - Operations
 - Personnel
 - Appropriate levels of maintenance
 - Reinvestment



Element 3: Implement Action Plans

- Use of funds from Viable Utility Reserve
 - Asset assessment
 - Rate study
 - Merger/regionalization options may be solution for many systems
 - Interconnection
 - Decentralization into smaller viable parts
 - Rehabilitation/replacement of infrastructure
 - Other options deemed feasible
 - Emergency operating deficit limited to 3 consecutive fiscal years, not to exceed \$750,000/fiscal year

Implementation Steps

- Authority & LGC approve criteria and distressed list
- Authority & LGC approve expenditures of VUR funds
 - General approval to spend funds for evaluation process: asset assessments, rate studies, hiring outside consultants, etc., up to some amount
 - Does not include commitment or expenditure of large amounts of VUR funds for construction projects







Agenda Item H Future Committee Meetings



Future Committee Meetings

- Oct. 7 action may be needed to make recommendation to full Authority on Oct. 14
- Oct. 26
- (LGC will meet on Nov. 10)
- Before Nov. 18 may need an Authority meeting on Nov. 18 to take action after LGC actions
- Before Dec. 9 Authority meeting on Dec. 9







Agenda Item I Concluding Remarks





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